

MERGER FAQs



ITConnexx (ITC) and **All Mountain Technologies (AMT)** have joined forces to create **SkyTide Group**.

By combining our expertise and resources we were able to build a stronger, more capable IT partner for our clients.

WHAT TO KNOW

We're excited about this merger and what the future holds! To help answer common questions, we've put together this FAQ.

Over time, you'll see fewer references to ITC and AMT as we fully transition to **SkyTide Group**.



SKYTIDE MERGER FAQS

My IT contract was signed with ITConnexx or All Mountain Technologies. Is it still valid?

Yes! ITConnexx and All Mountain Technologies now operate as SkyTide Group, LLC. Your contract remains valid, and future agreements will be signed under SkyTide Group.

What is the legal name of the new entity, and does it have a different EIN from AMT or ITC?

Yes, SkyTide Group has a new EIN. If you need an updated W-9, please email accounting@skytide.com.

Where do I pay invoices for AMT or ITC?

You can make payments online at <https://pay.skytide.com>.

What is the main mailing address for check payments or postal communication?

313 Main Ave. De Pere, WI 54115

How do I submit a support request?

The old support emails still work, but please use support@skytide.com moving forward.

SKYTIDE MERGER

FAQS

If I need to physically ship an item what are the shipping addresses for your CO and WI offices?

Wisconsin: 313 Main Ave. De Pere, WI 54115
Colorado: 27 Main St, suite 200 Edwards CO 81632

Will emails from SkyTide Group still come from @itconnexx.com or @allmntech.com?

Once our domain transition is complete, all replies from our team will come from @skytide.com addresses.

If I email someone at @itconnexx.com or @allmntech.com, will they still receive it?

Yes, emails sent to @itconnexx.com or @allmntech.com will still reach us, but we recommend updating your address book to use @skytide.com moving forward.

Who should I contact if I have additional questions?

Your Account Manager—or if you're unsure who that is, just email **support@skytide.com**.