



SkyTide



CASE STUDY

CLOUD SOLUTION SUCCESS

Law firm achieves secure, compliant remote work through strategic cloud migration and upgrades.

OVERVIEW

This law firm was constrained by an aging on-premise IT system. Staff were tied to their desks, unable to work effectively from home or on the go. When the COVID-19 pandemic shifted the workplace dynamic, the firm recognized it needed a flexible, remote-friendly solution – fast.



THE SITUATION:

Their legacy system made it difficult to track document versions, share case files securely with clients, or respond quickly to court deadlines. There were growing concerns about compliance with ABA confidentiality rules and client data privacy laws.

They needed a modern IT solution that prioritized secure remote access, document control, and compliance — without increasing complexity or cost.

“Our attorneys can now respond to clients faster – even when out of the office or traveling. SkyTide’s solution has completely changed how we work.”

- Senior Partner

OUR PROCESS

- **Email & Document Migration:** Seamless transfer to Microsoft 365 for email and file storage in SharePoint.
- **Cloud Collaboration Tools:** Deployment of Teams for real-time messaging and meetings.
- **Security Hardening:** Activation of multi-factor authentication (MFA), Microsoft 365 Cloud App Security, mobile device management, and data encryption.
- **Compliance Readiness:** Enabled audit logs for document access, secure file sharing controls, and encryption-at-rest to meet legal confidentiality and data protection standards.
- **Custom Onboarding:** We created a standardized onboarding process to ensure new attorneys and staff are trained on secure cloud use from day one.

Why This Matters

Cloud migration isn't just a tech upgrade — it empowers law firms to meet court deadlines remotely, serve clients more responsively, and ensure airtight confidentiality, all while staying compliant.

THE RESULTS

The law firm now operates with a scalable, secure remote IT environment. Staff can access case files, email, and applications from anywhere, on any device — without compromising security or productivity.

- **Secure Remote Access:** Microsoft 365's robust security model protects sensitive legal data across all endpoints.
- **Flexible Work Environment:** Attorneys and staff can work from home or in court with equal ease.
- **Reduced IT Burden:** Automatic updates and remote management eliminate the need for ongoing server maintenance.
- **Compliance Confidence:** Audit trails, encryption, and granular access controls help the firm remain compliant with legal standards.
- **Faster Case Handling:** Searchable document libraries and remote tools improved response times to client and court requests.

AT A GLANCE



Cloud Migration Completed

Email, documents, and collaboration tools fully transitioned to a secure cloud environment.



Secure Remote Access

Attorneys and staff can work from anywhere — court, home, or office.



Improved Compliance

Built-in audit trails, encryption, and access controls meet legal and data privacy standards.



Document Management

Moved decades of paper documents to the cloud where they could be accessed securely.



Future-Ready IT Foundation

Scalable, low-maintenance infrastructure that supports firm growth and hybrid work models.

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