Transforming a
Master Association HOA
in Colorado with Cloud Migration

CASE
STUDY

SOLUTIONS & SUCCESS

SKYTIDE GROUP

OVERVIEW

Our client is a leading Master Homeowner Association overseeing nine communities and organizing major events and festivals in Keystone, Colorado.

CLIENT PROFILE

With critical data stored on in-office servers, employees struggled to access files remotely. Frustrated with their outdated system, they reached out to SkyTide Group for a solution.

SkyTide quickly identified the key issues. The HOA's reliance on a physical server limited flexibility, especially as staff worked from home or onsite at various properties. Remote file access was slow, inefficient, and prone to errors, causing unnecessary downtime.

Even worse, their existing IT provider wasn't able—or willing—to support a cloud-based upgrade. The HOA needed a modern solution to stay competitive and efficient.

"With multiple communities and festivals to manage, secure access to our files from anywhere was crucial. Thanks to SkyTide, our team can now work remotely without any hassle, keeping everything running smoothly."

THE CHALLENGES

- **Limited Remote Access –** Employees struggled to access critical files remotely, especially while working from home or onsite at events, causing workflow disruptions.

- **Data Security Concerns –** Storing files on in-office servers increased the risk of data breaches or loss due to outdated security protocols and a lack of cloud backups

- **Inefficient Collaboration –** Team members had difficulty collaborating on documents, relying on email attachments and facing version control issues, slowing down projects

- **Scalability Limitations –** The old IT infrastructure couldn't easily scale to support the growing number of communities or the expanded needs of event planning and management.

- **Unresponsive IT Support –** Their previous IT provider wasn't equipped to handle or support a cloud migration, leaving the company stuck with an outdated, inefficient system.

RESULTS

1

The SkyTide team recommended a full migration to Microsoft 365 and SharePoint. With Microsoft's cloud infrastructure, employees could securely access files from any location or device, improving productivity and collaboration. By eliminating the need for physical servers, SkyTide ensured the HOA's IT infrastructure could scale as the business grew, offering enhanced flexibility and security.

2

The migration process was seamless, thanks to SkyTide's expertise in cloud transitions. We handled the data transfer, set up Microsoft Active Directory, and trained the staff on using SharePoint to co-author and share documents in real-time. This removed the cumbersome back-and-forth of email attachments and ensured everyone was always working from the most up-to-date version of any file.

3

Beyond improving remote work capabilities, the migration provided added benefits for security and cost efficiency. With cloud storage, there's no risk of losing vital data due to hardware failures. Plus, the HOA gained more control over user permissions, ensuring that sensitive information was only accessible to those who needed it. This shift not only optimized their daily operations but also safeguarded their data.

Following the success of the project, the Keystone HOA decided to hire SkyTide for ongoing IT management. Our team now supports both their day-to-day IT needs and larger technology initiatives. By partnering with SkyTide, they have peace of mind knowing their systems are always optimized, secure, and ready to support their growing business.